To whom it may concern,

What I have come to experience from the Dept. of Veteran Affairs is how diagnosis from medical practitioners can be ignored from people in the Department.

From a personal point that has occurred with a claim that I made, two Psychiatrists diagnosed me with PTSD that was attributed to my service in submarines that had conducted special operations patrols. My claim for PTSD was rejected by the Department. How does this transpire when the diagnosis was confirmed by medical practitioners?