

---

# Index

- aged care inquiry, *see Caring for Older Australians* inquiry
- airports inquiry, *see* economic regulation of airport services inquiry
- annual review of regulatory burdens research studies, 25, 28, 44, 128, 129, 130, 136, 188, 207
- anti-dumping inquiry, 43-44, 135, 205
- audited financial statements, 82, 229-274
- Australian Bureau of Statistics (ABS), 4, 5, 52-53, 159
- Australian Competition and Consumer Commission (ACCC), 113, 138, 184
- Australian Government Competitive Neutrality Complaints Office (AGCNCO), 33, 162-165, 173-177
- Australian Institute of Health and Welfare (AIHW), 35, 46, 159, 160
- Australian National Audit Office, 45, 82
- use of Commission outputs, 115-116
- Australian National University, services trade reform project, 36
- benchmarking, 110
- see also* business regulation benchmarking
- bilateral and regional trade agreements study, 23, 24, 25, 28, 42, 130, 134, 197-199
- books study, *see* restrictions on the parallel importation of books study
- Business Council of Australia, 124, 172
- business regulation benchmarking, 23, 25, 27, 28, 35, 38, 41, 116, 121, 128, 130, 133, 189, 201
- carbon pricing study, *see* emissions reduction policies and carbon prices study
- Caring for Older Australians* inquiry, 25, 130, 131-132, 193-194
- Council of Australian Governments (COAG), 23, 25, 26, 27, 30, 31, 32, 41, 46, 120-121, 126
- reform agenda, 42
- reform council (CRC), 29, 31, 110
- reform agenda study, 28, 128, 188, 202
- collective agreement, 84-85

---

Commissioners, 37, 75, 77, 216-219  
Commissioners, Associate, 77-78  
competitive neutrality complaints activities, 33, 162-165, 173-177  
compliance index, 105-106  
contribution of the not-for-profit sector study, 23, 39, 137, 149

demographic change, 1-22  
Department of the Treasury, 46, 89, 109, 125, 137, 164  
*Disability Care and Support* inquiry, 23, 25, 27, 35, 38, 42-43, 45, 46, 47, 115, 118, 120, 128, 131, 134, 139, 148, 149, 194-197

economic infrastructure, 2, 7, 8, 13-15, 36  
economic modelling, 36, 169  
economic regulation of airport services inquiry, 23, 26, 28, 41, 77, 127, 128, 183  
education workforce study, 29, 182, 185  
emissions reduction policies and carbon prices study, 24, 28, 38, 41, 45, 46, 47, 115, 120, 122, 128, 130, 137, 139, 149, 203-204

financial and staffing resources summary, 79  
*Financial Management and Accountability Act 1997*, 89, 93, 241  
fraud control certificate, 99  
Freedom of Information, 93, 102-104  
*Freedom of Information Act 1982*, 93, 102, 104

gambling inquiry (2010), 39, 45, 46, 47, 139, 149  
Global Trade Analysis Project (GTAP), 36  
government-commissioned projects, 27-30, 109-110, 127-149, 179-206

*Improved Support for Parents with New Born Children* inquiry, 39, 43, 45, 117, 135, 146, 149  
Indigenous Australians, 23, 26, 27, 29, 30, 31, 32, 33, 37, 39, 110, 116, 126, 149, 150-162  
    data compendium, 26, 150, 158  
    expenditure reporting, 23, 27, 32-33, 110, 150, 158  
    *Overcoming Indigenous Disadvantage* report, 29, 30, 39, 110, 116, 126, 149, 150, 157

maternity leave inquiry, *see Improved Support for Parents with New Born Children* inquiry  
media coverage of the Commission, 38, 40, 47, 126, 136, 149, 160, 172

---

Melbourne Institute of Applied Economic and Social Research, 37, 76  
migration, 6-12, 207-208

National Agreement reporting, 31-32, 150, 162  
National Assessment Program for Literacy and Numeracy (NAPLAN), 154  
National Broadband Network (NBN), 164, 173-174  
national competition policy, 113, 139, 140, 144

Organisation for Economic Cooperation and Development (OECD), 21, 38, 41, 47, 113, 122, 125, 126, 161, 170, 172  
*Overcoming Indigenous Disadvantage* report, 29, 30, 39, 110, 116, 126, 149, 150, 157

paid parental leave inquiry, *see Improved Support for Parents with New Born Children*  
inquiry

parliamentary committees, 115, 117  
    recommendations involving the Commission, 123-124

Parliamentary Library, 113  
    use of Commission outputs, 118-119

performance benchmarking of Australian business regulation study, *see business regulation*  
benchmarking

performance reporting activities, 29-33, 150-162

population, 3-5, 41, 113, 121, 125, 166, 168, 207-208

productivity, 51-74  
    research, 166-172

Productivity Commission,  
    activities in 2010-11, 23-34, 109-111, 127-130, 150-158, 163-164, 166-170, 173-177, 179-206, 207-223  
    appointments, 75-76, 95-96  
    collaborative research, 36-37, 166-172  
    competitive neutrality complaints activities, 33, 162-165, 173-177  
    conferences, workshops and roundtables, 35, 168  
    consultancies let, 90, 100-101  
        alignment of tender threshold with procurement guidelines, 101  
    consultative processes, 34-35, 131-132  
    external and internal scrutiny, 23-48, 82-83, 116  
    disability strategy, 88-89  
    environmental management system, 91-92

---

feedback on activities, 23-34, 109-111, 127-130, 150-158, 163-164, 166-170, 173-177, 179-206, 207-223

financial statements, 98, 229-274

governance arrangements, 79-83

government-commissioned projects, 27-30, 109-110, 127-149, 179-206

    project costs, 130

government responses to reports, 42-44, 134-136, 179-206

legal services, 91

management of human resources, 78, 83-89, 96-97

occupational health and safety, 87-88

organisation chart, 77

outcome objective, 79, 108

performance management and pay, 83, 85-86, 96-97

performance reporting activities, 29-33, 150-162

program performance, 23-34, 109-111, 127-130, 150-158, 163-164, 166-170, 173-177, 179-206, 207-223

program performance indicators, 23-34, 109-111, 127-130, 150-158, 163-164, 166-170, 173-177, 179-206, 207-223

publications, 225-228

quality assurance processes, 40-47, 82, 89

role, 75

service charters, 82-83

speeches and presentations, 149, 216-220

staffing statistics, 78, 96-97

supporting research and statutory annual reporting, 35-38, 47-48, 166-172, 207-215

training, 86-87

visiting officials, 221-223

visiting researchers, 36

website, 35, 38, 39, 40, 75, 131, 132, 149

workplace diversity, 88

*Productivity Commission Act 1998*, 75, 106, 112

Public Service Act 1999, 75

references to Commission work

    in Federal Parliament, 45-46, 115

    in House of Representatives and Senate committee reports, 117, 123-124

    in Parliamentary Library reports, 118-119

---

in State and Territory parliaments, 45-46, 115  
in the media, *see* media coverage of the Commission

Report on Government Services, 11-12, 29-30, 152-158, 159-161  
survey of users and contributors, 114

retail inquiry, 28, 185

Review of Government Service Provision, 11-12, 29-30, 152-158, 159-161

Review of regulatory burdens on business, 28, 42-44, 128, 134-136, 186, 205

Review of regulatory burdens on business – Stage 5 study, Identifying and evaluating regulatory reform, 186-187

roundtable on population, 1, 35

rural research and development corporations inquiry, 42-44, 134-136, 191, 193

service charters, 82-83

service provision, *see* Review of Government Service Provision

Snape, Professor Richard (former Deputy Chairman), 166  
2010 Richard Snape Lecture, 166-167

Steering Committee for the Review of Government Service Provision,  
supporting research and statutory reporting activities, 35-38, 47-48, 166-172, 207-215

sustainability, 1-3, 41, 121

urban water inquiry, 23, 24, 25, 26, 27, 127, 128, 133

wheat export marketing inquiry, 44, 190, 191

