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Sunday - Trading

Sunday Trading was overwhelmingly supported by City of Greater Bendigo residents in a referendum bold in April 1997. This provided all operators of business with the choice to open their businesses when it suited them and their clientele to trade. Freedom of choice was the key element in this decision.

Tourism has benefited greatly from Sunday Trading - ie operating 7 days.

The Goldfields Region currently attracts over 1.6 million visitors in 1995. Over a tenth(11%) of all visitors to Victoria visited the region. Visitors to the Goldfields accounted for over 4 million visitor nights or 8% of all visitor nights for Victoria.

Almost half [48%] of all overnight visitors to the Goldfields Region travel from Melbourne with another 32% from Country Victoria. The interstate market accounted for 17% of all visitors and just under 3% of all overnight visitors to the Goldfields Region were from overseas.

What do visitors do in the regions?

The main activities undertaken by overnight visitors to the Goldfields include:

Shopping (47%)

Visiting friends and relatives (44%)

Restaurants and dining out (43%)

Sight seeing (42%)

Visiting a museum or historic site (26%)

Visiting an art gallery (23%)

Visiting a park or garden (16%)

Bush walking (14%)

Top Visitor Activities for Day - Trip Visitors

- 1. Shopping -22%
- 2. Restaurant/Dining Out 12%
- 3. Visiting Friends and Relatives 40%
- 4. Drive sight see/pleasure 17%
- 5. Picnic/BBQ 11%
- 6. Attending an event -7%
- 7. Visiting Park/Garden 6%
- 8. Playing sport -3%
- 9. Organised group activity 3%

(These figures are based on 1995 Victorian Travel and Tourism Monitor research. Current sampling carried out by Goldfields Committee indicates

that the survey results are still reflective of visitor activity.)

What is the impact of this on the City of Greater Bendigo?

Total expenditure from visitors to the region was \$185.6 million, spending an average of \$45.59 per night. Visitors spent an average of 2.4 nights in the region.

What impact has Sunday Trading had on the City of Greater Bendigo?

1. Sunday Trading has brought a new air of confidence to the city.

With an overwhelming 70% of Bendigo residents voting "NO" to a ban on Sunday trading, Bendigo businesses were granted the choice to open on Sundays. Hence the community have responded to Sunday shopping with their feet! Bendigo is extremely busy on a Sunday – parking being at a premium at Market Place and the CBD.

A number of smaller businesses have taken the opportunity in the CBD to alter their trading hours and open on Sunday. Two of the major shopping plazas are trading 7 days per week and are finding Sunday as one of their biggest trading days. From discussions with large furniture stores and bedding stores, Sunday is one of their busiest days. It is also one of Myer's busier days.

With the city council's decision to approve pavement seating, the café culture has developed with great force in the CBD. Open for the Sunday coffee/breakfast trade this in the past 2 years has transformed the city. Often, visitors have to move to two to three venues to obtain a seat on Sundays. In fact, Sunday trading has become the mainstayof these businesses. On speaking with the proprietors, the removal of Sunday trading would almost make their businesses unviable as so much trade is done on the weekend. It was also pointed out from proprietors, that their business is directly linked to shopping and the retail stores being open for business. Patrons liked to coffee/lunch/ meet friends and shop in their leisure time. Shopping is a key part of this visitor experience.

- 2. The VFR (Visiting friends and relatives) market is 49% of the total visitor market for the Bendigo region. Hence this audience is a great supporter of Sunday trading. Local residents take their visitors to their favourite eating and shopping places this is well documented in tourism literature as the typical behaviour of this visitor type. NO Sunday trading would have certainly affected this large target audience.
- 3. The short break market is well documented by tourism Victoria as a growing market. With increasing workloads of the "socially aware" and "visible achiever" segments, the short break market has become the most popular holiday pattern. With over 40% of visitors from Melbourne, many fitting the above two segments, their expectation is that Bendigo will be open for business over the weekend when most take their short break.
- 4. The increasing number of International visitors to Bendigo, from UK and Europe, USA and Asia have an expectation that they will carry out all their desired activities when they arrive; whether it be shopping, eating out or visiting a major attraction like the Central Deborah with its popular tourist tram, café tram and underground mine experience. With

the "NO Sunday Trading Legislation" it was more than likely that Central Deborah would be forced to close its doors on Sunday.

- 5. Bendigo is located in Central Victoria and has a large day trip audience and drive through trade. With fast food chains like Macdonald's, Pizza Hut and KFC closing their doors on a Sunday, much of this through traffic would have driven on to another centre, with the added impact on the small antique stores, second hand goods stores, bric a brac, Sunday markets and attractions feeling the full impact of this.
- 6. Conference & Events markets with the ever increasing number of conferences bridging the weekend it is imperative if full economic benefit is to be derived from the conference participant and the partner accompanying the, that Bendigo be open for trade all weekends. Conference organisers are most interested in the value add for their participants of attractions and shopping over the weekend.

Businesses who wish to open close to Christmas or over Easter or at special times of the year to coincide with major events have this opportunity under the current legislation. More people are attracted to a city where there is something available for the whole family to do. For example with Sunday football or cricket, family members take opportunities to shop and visit attractions while other members of their family are involved in sport. It also increases the incentive to stop overnight and make a weekend of what would normally be possibly a half day visit. This certainly increases the multiplier effect from weekend events.

In conclusion, tourism is a major industry and generator of economic activity for the Bendigo region. With Tourism Victoria focussing increased attention on Regional Victoria and centres such as Bendigo – there is great potential for further tourism growth -

How tourist spending flows into the community

Tourist spending includes

Accommodation

Food Beverages Entertainment

Clothing

Gifts and souvenirs

Photography Personal care

Products and cosmetics

Transportation

Tours and sightseeing

Retail sales

Travel industry spending includes

Wages and salaries

Payroll taxes Commissions

Music and entertainment

Administrative and General expenses Legal and professional

Services

Purchase of food,

Beverages

Wholesale purchases Materials and supplies Repairs and maintenance Advertising, promotion

And publicity

Utilities – telephone, post Electric, gas, water

Transportation
Insurance premiums
Rental of premises
And equipment

Interest and principal Payments on borrowed

Funds

Income and other taxes

To government

Replacement of capital

Assets

Return to investors

Community recipients include

Accountants Hairdressers

Appliance stores Hotels & restaurant employees

Architects Financing
Bakers Furniture stores
Banks Importers
Beach and boating services Insurance agencies

Builders Landlord
Butchers Liquor stores

Carpenters Lotteries

Cattle stations Machinery manufacturers
Charities Motion picture theatres
Chemists Motor vehicle dealers
Clothes stores Newspaper, radio
Clubs TV, magazines
Confectioners Night clubs

Cultural Organisations Office equipment suppliers

Dairies Petrol stations

Department stores Photographic services

Doctors and Dentists Plumbers

Dry cleaners and laundries Printers and Publishers
Engineers Real Estate Agents
Farmers And Developers

Fishermen Wholesalers and Brokers

Freight forwarders
Garages and auto repairs
Gardeners
Gift shops
Golf courses
Skilled traders
Sporting events
Sporting equipment
Travel Agents
Taxi-hire car services

Government Unions

Education / Health/Roads Wholesale establishments
 Utilities/Development And thousands of other

Grocers Businesses