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2 August 2006

Mr Robert Fitzgerald
Presiding Commissioner
Study into Standard Setting and Laboratory Accreditation
Productivity Commission
PO Box 80
Belconnen ACT 2616

Dear Mr Fitzgerald

The Australian Consumers' Association wishes to advise that, having studied the draft research report on the above subject, it is in full agreement with the conclusions and recommendations made by the Commission.

While there is clearly much for Standards Australia to do to meet the performance and procedural objectives identified by the Commission as the best way forward, we understand that they are also broadly in agreement with the Commission and intend to progress this way.

We commend the Commission on the quality and focus of this study.

Yours sincerely

Norm Crothers
Deputy CEO
ACA.