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AMBULANCE SERVICES (CHAPTER 9)

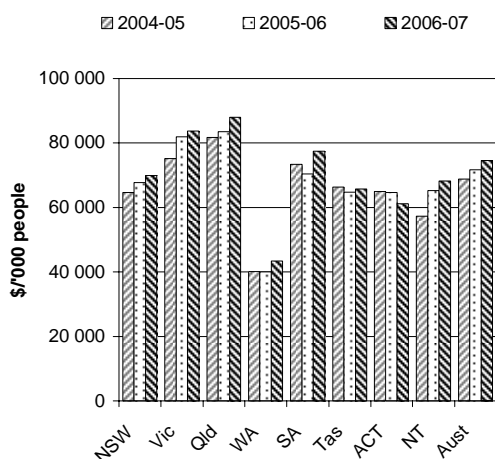
- Emergency management aims to reduce the level of risk to the community of emergencies occurring, reduce the adverse effects of emergency events, and improve the level and perception of safety in the community.
- Reporting in this chapter focuses on emergency management services provided for fire events, ambulance events and road rescue events.

Objectives of Emergency management

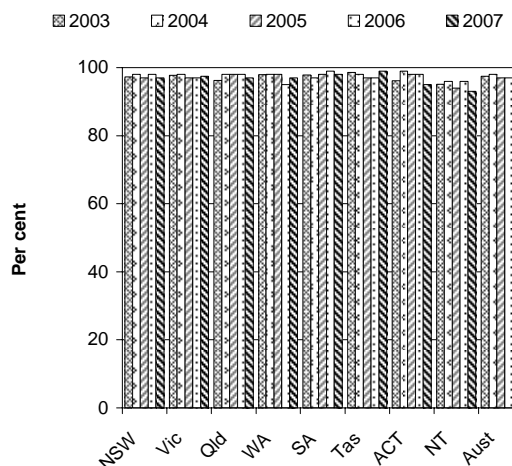
- reduce the adverse effects of emergencies and disasters on the Australian community (including people, property, infrastructure, economy and environment)
- contribute to the management of risks to the Australian community
- enhance public safety.

Selection of results for ambulance events

Ambulance service organisations expenditure per 1000 persons (2006-07 dollars)^a (p. 9.48)



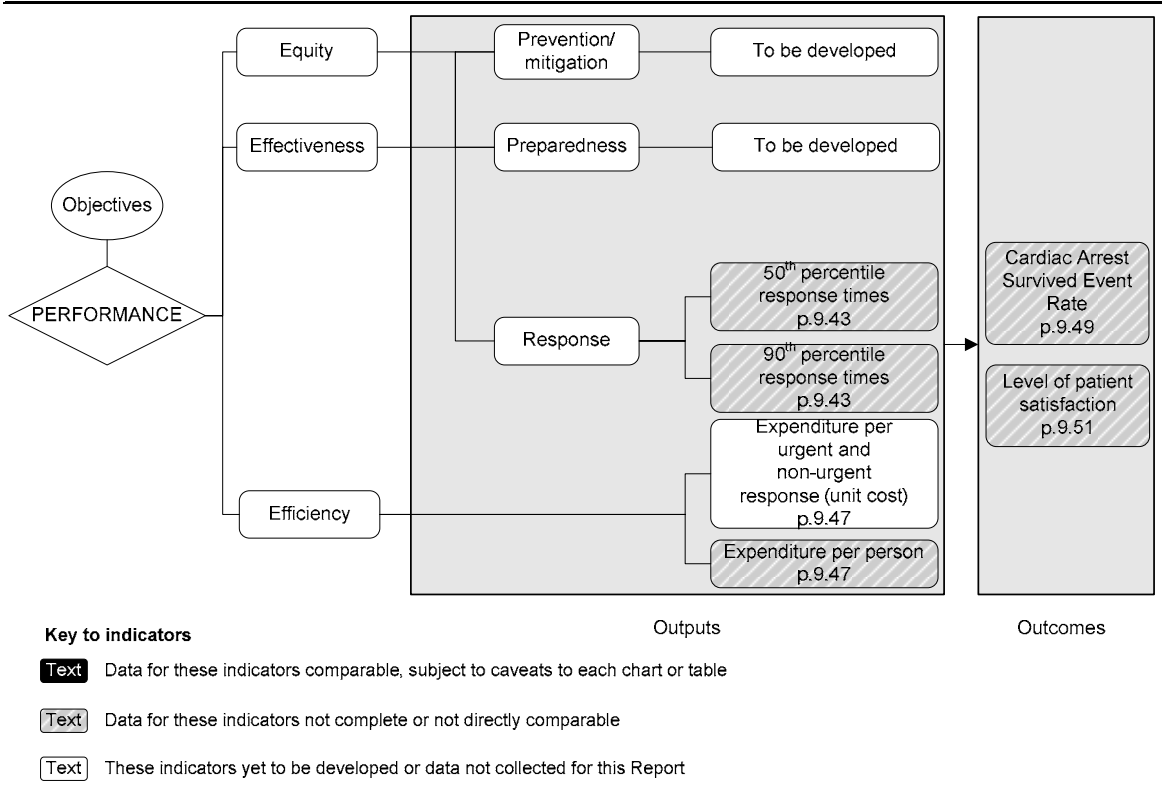
Proportion of ambulance users who were satisfied or very satisfied with the ambulance service^a (p. 9.51)



^a Data and caveats for these figures are available electronically on the CD-ROM enclosed with the Report and from the website for the Review of Government Service Provision (<http://www.pc.gov.au/gsp/reports/rogs/2008>). Data may be subject to revision. The most recent data will be available on the Review website.

[MORE]

Performance indicators for ambulance events (figure 9.20, p. 9.42)



[END]

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Please do not approach other parties for comment before Thursday 31 January 2008.

Media copies of this report are available from Clair Angel on 02 6240 3239.

Hard copies of this publication are available from Pirion/J.S. McMillan (ph: 02 9795 1200 or email custserv@jsmcmillan.com.au). The report will be available via the Internet at <http://www.pc.gov.au/> on the morning of Thursday 31 January 2008.

Tables with an 'A' suffix (eg table 9A.5) are in the attachments on the CD-ROM or on the Review website.